

VS-Care

STAFF CALL SYSTEM

*Providing Quality Care
and Safety
with
One Integrated
Communications Solution.*

Telecor is an integral leader in the communications market. We are dedicated to delivering innovative, high-quality communication products and systems to our customers.



Advancing the Quality of Senior Living

The selected PBX affects the available feature set.
Please contact Telecor for details.

telecor™

telecor.com

In the USA and Canada (Corporate)
1114 Westport Crescent, Mississauga, Ontario L5T 1G1
tel: (905) 564-0801

In the UK (International)
P.O. Box 7458, Old Wolverton, Milton Keynes MK11 9AA Bucks, UK
tel: 44-(0)-1908-319228

All product information subject to change without notice.
Copyright © 2009 by Telecor Incorporated.
Telecor and the Telecor logo are Registered Trademarks of Telecor Inc.

Rev: 1.1
ETS-2501
Printed in Canada

telecor™



Resident Unit

The VS-Care Staff Call System is a unified solution that provides features and functions of nurse call, security, wireless, and telephone services in one communications package.

VS-Care integrates to state of the art IP and traditional telephone systems with a wide variety of call points to provide effective communications and emergency response for health care facilities, assisted living facilities and independent living communities. All of a facility's administrative, external, and internal communication needs are encompassed in one system.

With VS-Care, full-duplex audio quality communication and multiple simultaneous conversations are supported. In addition, direct PBX connectivity is supported for in-building wireless phones, pocket pagers, PSTN phones, cellular phones and PDAs. Calls routed to these devices have roll-over capability and built-in call escalation to ensure no call goes unanswered.

The Resident Unit offers sophisticated staff call features that include a built-in speaker/microphone, call button, cancel button, 1/4" jack for a call cord input, four LEDs to indicate the unit's status, and even a dry contact relay for wiring a secondary alarm input such as a smoke detector. To save staff valuable time from having to answer resident inquiries, the unit also has buttons that play prerecorded messages of the day's menu and activities.

For absolute security, Resident Units are fully supervised at the station location with fault and line detection as well as low battery notification.

How it Works

A resident places a call on a Resident Unit or peripheral staff call device. The call is routed to a PBX extension or group of extensions. The staff member's telephone that is programmed to receive the call displays, in sequence or simultaneously, the room number and type of call-in device on its LCD screen. In addition, the system can be programmed to enhance notification through several audio and visual displays to alert staff of the call.

The VS-Care Advantage

Increase Resident Security - A variety of wired and wireless staff call devices ensure a resident can initiate a call from anywhere in the room and where additional call points are deployed.

Redundancy - PBX's reliability coupled with residents unit supervision and internal event memory provides a multi-layered fail safe mechanism.

Enhance Communications - Various wireless products can be integrated with VS-Care to enhance communications between mobile staff members and residents.

Increase Revenue - VS-Care manages local and long distance telephone service, resulting in a monthly revenue stream for the facility.

Cost Savings - Residents realize cost savings as individual phone lines no longer need to be maintained.

Peripherals

VS-Care offers a wide range of peripheral devices that work together to provide total in-room & common area monitoring. Devices can be individually programmed and call points can be assigned to different priority levels to meet the needs of a particular resident.

The traditional **Call Cord** plugs into the resident unit, providing the convenience of being able to initiate a call remotely from a bedside.



The **Wired Pull Cord** provides call capabilities from resident bathrooms and showers to instantly alert staff of critical situations.



A **Wireless Pull Cord** offers residents the flexibility of being able to reposition it anywhere in the room based on the placement of furniture.



A **Wireless Pendant** provides enhanced security. It is worn by residents to allow them to move freely about the room and place calls without having to be near a Resident Unit.



A **Dome Light** provides visual signals to nearby staff of calls originating from rooms. Its different colored lamps and lighting patterns help to identify the call-in device, which has a designated priority level.



Call Reporting & Accounting Software Keeps track of all call events and response times for greater staff efficiency. Creates reports and invoices for local and long-distance calls made by residents, resulting in tremendous cost-savings.

