

Telecor VS-Care Technical Training

The Telecor VS-Care training course runs over four days and is designed to demonstrate and provide an in-depth understanding of the Telecor VS-Care System, a complete communications system for assisted living facilities.

Training consists of a series of presentations and hands-on sessions. The components and stations that comprise a VS-Care system will be introduced, followed by the installation and wiring steps required for a successful installation. System programming and configuration with the VS-Care Editor, a Windows®-based software application, is then covered.

Telecor is currently accepting attendees for VS-Care training. The cost is \$500.00 for the first attendee and \$375.00 for the second attendee. Training runs from 8:00 a.m. to 5:00 p.m. each day and is held in our Mississauga training facility, which is approximately 10 minutes away from Toronto Pearson International Airport ([see page 6 for map and suggested accommodations](#)).

How to Register for VS-Care Training

1. If you have not already done so, contact your regional sales representative to obtain a VS-Care Dealer Agreement. See the Contact Us menu on the Telecor web site (www.telecor.com) for your regional sales representative.
2. Complete the VS-Care Dealer Agreement. ***Fax and then mail*** the Agreement to Telecor, care of Debbie Spyridis:

Fax: (905) 564-0806
Attention: Debbie Spyridis
3. Fill in the Registration Form and Attendee information on [page 4](#) and [5](#) of this form. Please indicate the e-mail address of each attendee, as confirmation will be e-mailed to this address. If an attendee does not have an e-mail address, the contact person's or supervisor's e-mail address is acceptable.
4. Issue a Purchase Order specifying VS-Care Training, the total cost, and the training date.¹
5. Please ***fax*** the P.O, Registration Form, and Attendee information to the number above, care of Debbie Spyridis.
6. We will send the Software License Agreement, via e-mail in PDF format.
7. Sign the Software License Agreement and ***fax*** back to number above, care of Debbie Spyridis. Software licensing is required before we can distribute copies of VS-Care software.
8. You will be informed of confirmation of registration dates after we have received the signed Software License Agreement.

Please note: Lunch will be provided for attendees. If you have any allergies or special dietary requirements, please advise Telecor at the time of registration.

¹ Dates will be confirmed on a first-come-first-serve basis. If a mutually agreeable date is not available, the purchase order will reserve your place as new dates are announced. Even if none of the published dates is convenient, a purchase order will give you priority status on future dates. So, please send us your purchase order as soon as possible.

Telecor VS-Care Training Outline

Day 1

VS-Care Hardware
Station Options
Programming

Day 2

Programming the Resident Unit
Internal Call Activity Reports
Interfacing to Pocket Pager Systems
Interfacing to Wireless Devices

Day 3

Assignment

Day 4

Exam

Important!

Upon successful completion (60% pass mark) of the Assignment and Exam, participants will be issued a **VS-Care System Accreditation Certificate**, which is necessary in order to become an authorized VS-Care dealer. The Day 3 Assignment must be completed. **Day 4 winds down around 4:00 PM. Ensure that your flight is arranged to allow time to complete the Workshop.**

Note: Telecor welcomes any questions or concerns your company might have about pending or current jobs. Please ensure the trainee(s) has an understanding of the job or brings relevant information so that we can answer questions and offer input.

Course Requirements:

- Participants are expected to be able to work effectively in a Windows platform environment.
- Participants will require a **laptop**.

Telecor VS-Care Training Registration Form

Training Date: _____
(refer to Telecor Website for Training Dates at www.telecor.com)

Company Name: _____

Address: _____

Phone: _____

Fax: _____

Contact Person: _____ E:Mail: _____

Please fill out Attendee information on next page

Attendees

Name: _____ Title: _____ E-mail: _____

Reason for attending (circle one or more):

- A. Install the product.
- B. Program the product.
- C. Gain general knowledge of product.
- D. Design systems based around the product.
- E. Be able to accurately quote the product for sales purpose.

Name: _____ Title: _____ E-mail: _____

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Suggested Accommodations

Delta Hotel - 5444 Dixie Rd., Mississauga, ON, L4W 2L2

Telephone: (local) 905-624-1144, (toll-free) 1-800-737-3211 or 1-800-268-1133

Telecor Corporate Rate \$119.00

Includes free internet (\$9.99/day) and free parking (\$12.00/day). Telecor's Corporate rate will not be applied if booking through a third party (e.g. Travelocity, Orbitz, Expedia, etc.)

taw.reservations@deltahotels.com

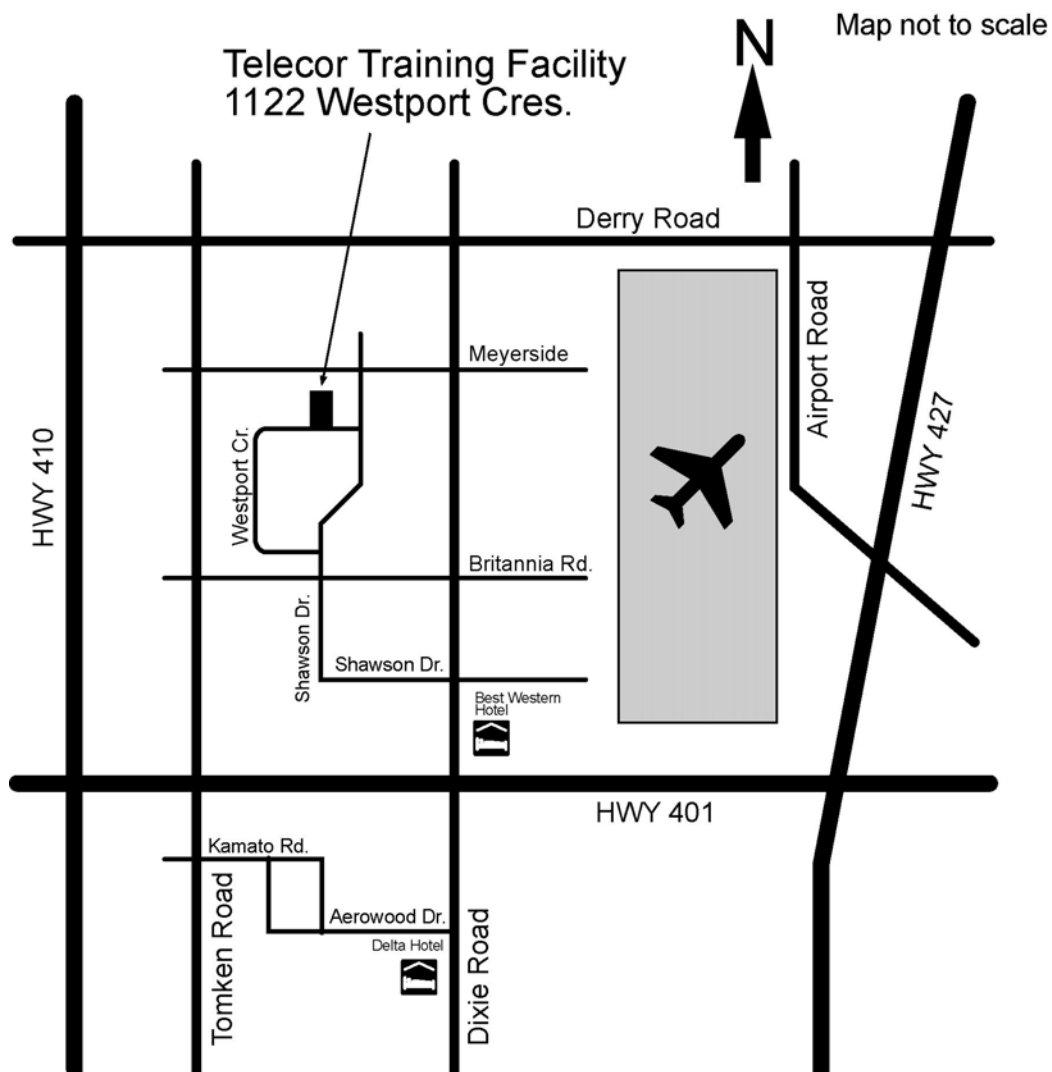
Best Western Hotel - 5825 Dixie Rd., Mississauga, ON, L4W 4V7

Telephone: 800-260-3333

Telecor Corporate Rate \$89.00

<http://book.bestwestern.com/bestwestern/productInfo.do?propertyCode=66037>

Note: Telecor is not responsible for booking dealer accommodations. Please ensure all accommodations are made prior to training.



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