

*Providing Quality Care and Safety with  
One Integrated Communications Solution.*

Telecor is an integral leader in the communications market. We are dedicated to delivering innovative, high-quality communication products and systems to our customers.



# VS-600

STAFF CALL  
Advancing the Quality of Senior Living

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## Peripherals



The traditional Call Cord plugs into the Resident Station, providing the convenience of being able to initiate a call remotely from a bedside.



The Wired Pull Cord Station provides call capabilities from resident bathrooms and showers to instantly alert staff of critical situations.



A Wireless Pull Cord Station offers residents the flexibility of being able to reposition it anywhere in the room based on the arrangement of furniture.



A Wireless Pendant provides enhanced security. It is worn by residents to allow them to move freely about the room and place calls without being near a Resident Station.



A Dome Light provides visual signals to nearby staff of calls originating from rooms. Its multi-colored lamps and lighting patterns help to identify the call-in device, which has a designated priority level.

## Advanced Features

The VS-600 Staff Call Resident Station provides a unified communications solution that interfaces with a PBX to provide the features and functions of staff call, security, wireless, and telephone services in one comprehensive package.\*

The VS-600 station enhances state of the art IP and traditional telephone systems with a wide variety of call points to provide effective communications and prompt staff response in health care facilities, assisted living facilities, and independent living communities. All of a facility's administrative, external, and internal communication needs are encompassed in one application.

With the VS-600, half-duplex audio quality communication is supported. In addition, direct connectivity to the PBX supports in-building wireless phones, pocket pagers, PSTN phones, cellular phones, and PDAs. Calls routed to these devices have roll-over capability and built-in call escalation to ensure no call goes unanswered.

The Resident Station offers sophisticated staff call features that include a built-in speaker/microphone, call button, cancel button, 1/4" jack for a call cord input, four LEDs to indicate the unit's status, and even a dry contact relay for wiring a secondary alarm input such as a smoke detector. To save staff valuable time from having to answer resident inquiries, the unit also features buttons that play pre-recorded messages of the day's menu and activities.

For absolute security, Resident Stations are fully self-monitored with fault and line detection as well as low battery notification.

### How it Works

A resident places a call on a Resident Station or peripheral staff call device. The call is routed to a PBX extension or group of extensions. The designated staff telephone receives the call and its LCD screen displays, in sequence or simultaneously, the room number and the type of call-in device. In addition, depending on the functionality of the PBX, the system can be programmed to enhance notification through several audio and visual displays to alert staff of the call.

## The VS-600 Advantage

**Increased Resident Security** - A variety of wired and wireless staff call devices ensure a resident can initiate a call from anywhere in the room or wherever additional call points are deployed.

**Reliability** - The batteries in the Wireless Pendants and Pull Cord Stations, and the Resident Station, are all monitored for low power. In addition, the Wireless Pull Cord Station sends a 'handshake' signal to the Resident Station once a day to confirm that it is operational. If any failure is detected in the operation of the batteries or the Wireless Pull Cord Station, a notification is sent to the designated telephone extensions.

**Redundancy** - PBX's reliability coupled with Resident Station supervision and internal event memory provides a multi-layered fail safe mechanism.

**Enhanced Communications** - Various wireless products can be integrated with the PBX to enhance communications between mobile staff members and residents.

**Increased Revenue** - Integration with the PBX enables management of local and long distance telephone service, resulting in a monthly revenue stream for the facility.

**Cost Savings** - Residents realize cost savings as individual phone lines no longer need to be maintained.

\* The selected PBX affects the available feature set. Please contact Telecor for details.